



It's time to come home.

## Our Reopening Plan

Dear Houston badminton and pickleball community,

We plan to reopen on Monday, May 18, 2020, as part of Phase II of Governor Abbott's plan to open Texas. To do so in a safe and responsible way for you and our staff, we will take the following safety precautions below until further notice. We ask for your cooperation and patience during this extraordinary time.

---

### We will do our best to provide a clean environment

- We will have an **increased level of cleaning and sanitizing** of our facility, particularly in high-contact areas.
- Our **hours of operations** until further notice:
  - Monday-Friday: 10am-10pm
  - Saturday: 8am-10pm
  - Sunday: 9am-10pm
  - We have reduced our operating hours by one hour per day to provide sufficient time for our staff to clean the facility,
- **Hand sanitizer** will be readily available at the front desk and at multiple hand sanitization stations.
- **Sneeze guards** have been added as barriers at the front desk to keep contact to a minimum.
- **Hands-free door opener** - When you enter the building, use your foot to pull open the front door.
- **Closure of common areas:** locker areas, showers, bleachers, water fountains, the media room, the weight room and gym equipment on the mezzanine. You can access your locker to get your equipment, but you must change clothes in the restroom, if you need to. We recommend for you to come dressed ready to play.
- **Used shuttlecocks will no longer be available** at each court. You should maintain your own supply of practice shuttles.
- **Dispose of your trash** (used shuttles, bottles, etc.) properly once you are done playing. Use the trash and recycling bins throughout the facility.
- **Temperature scanning** upon arrival. Front desk staff will check the body temperature of all players and visitors upon arrival.
- **Wear your face covering** (i.e., mask to cover mouth and nose) except when playing. Non-

medical grade face masks can be purchased at the front desk for \$1.

- **Shuttlecock/pickleball safety.** If a shuttle or ball from another court comes to you, send it back with your racket/paddle. Wear a glove on your non-racket/paddle hand to handle shuttles/balls more safely.
    - Do not make physical contact with others (such as shaking hands or a high five)
  - **Limited training** - Badminton, pickleball and table tennis training will be limited to one-on-one coaching and small groups.
- 

## Our updated format for play

- Court reservations are required. There is no open play. Groups are limited to 2-6 players. This format would allow the Center to operate at less than 25% of its maximum building occupancy.
- 1.5 hours of the court reservation are free per day
  - The reservation can be extended by an additional 30 minutes if it is completely during nonpeak times
  - A group can continue playing on the court if it is available
- Peak times
  - Weekdays: 5pm-9pm
  - Saturday: 8am-12pm; 2pm-7pm
  - Sunday: 9am-12pm; 2pm-7pm
- Nonpeak times
  - Weekdays: 10am-5pm; 9pm-10pm
  - Weekend: 12pm-2pm; 7pm-10pm
- Your group can reserve a court upon arrival at the Center if a court is available. However, we strongly advise you to reserve your court ahead of time (up to two weeks prior to your reservation).
- If your group only has two players, your free reservation would be reduced by 30 minutes.
- Reservations can be extended at a cost of \$10/hour (minimum: 30 minutes).
- Upon arrival, the group must submit a list of players within the group.
- The person who reserved the court must be present for the reservation.
- Players can only play on the court reserved for their group and cannot play in other groups during the same day.
- Nonmembers are required to purchase a day pass.
- Reservations can be made through the MindBody app (can be downloaded for free on your phone's App store), by calling the Center at 346-229-4921 or by sending an email to [info@HoustonBadmintonCenter.com](mailto:info@HoustonBadmintonCenter.com)
- Wood courts will be reserved first for free reservations. Green mat courts can be reserved in advance at a cost of \$10/hour.

### Player Etiquette:

- Arrive as close as possible to when you need to be there. Please wait in your car until five minutes before the start of your group's reservation.
- Play only on the court that your group is assigned to, even if there are other courts available.
- Leave the court before your reservation time is up in order to reduce the chance of interaction with the next group.
- If the preceding group refuses to leave when it is time for your reservation, let the front desk staff know and we will intervene.
- Wash your hands thoroughly or use hand sanitizer after coming off the court.
- All players should leave the facility immediately after play.
- If you excessively cancel your reservations or do not show up for your reservation, your account will be charged with a \$5 cancellation fee per reservation.
- Be thoughtful and respectful of how you reserve the court time. Others should receive the opportunity to reserve, too.

### Who to play with:

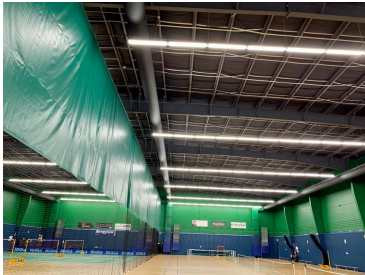
- Family members
- Others who live in your household
- Individuals who are considered to be low risk
- Would you like to connect with badminton players in the Houston area in order to form groups?
  - Check out the Facebook group: [Badminton Friends Forever](#)

**Do not play if you:**

- Are exhibiting any symptoms of the coronavirus: mild to severe respiratory illness with fever, cough and difficulty breathing, or other symptoms identified by the CDC.
- Have been in contact with someone with COVID-19 in the last 14 days
- Are a vulnerable individual
  - Elderly individual and/or an individual with serious underlying health conditions, including high blood pressure, chronic lung disease, diabetes, obesity, asthma and those whose immune system is compromised such as by chemotherapy for cancer and other conditions requiring such therapy.

---

## Some things to look forward to



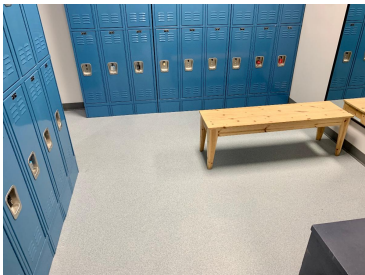
New LED Lights



Recoated Floors



New Epoxy Flooring



New Locker Room Floors



New Elliptical



Repaired Wood Flooring

**We reserve the right to refuse service to anyone who does not cooperate with the above protocols. Also, we may periodically make policy updates as the situation evolves. We are proud to be your second home and look forward to once again help you get much-needed exercise and have some fun while doing it.**

Sincerely,

Tuyen Van  
Founding and Managing Member  
Houston Badminton Center

